

Linear Technologies
38 – 6635 Kitimat Road
Mississauga, Ontario
L5N 6J2

Tel: 416-410-6182
Fax: 416-410-6183
Email: info@lineartechnologies.ca
www.lineartechnologies.ca

**Linear Technologies partners with OneConnect –
Canada's leading Independent Service Provider of Hosted IP Communications.**

1. What do we offer?

Linear offers hosted business class communications solutions. In essence, these well tailored communications packages can provide your business with a one-stop solution encompassing (or any combination of) voice, data, conferencing, and call centre functionality. Hosted service means that One Connect takes care of all upgrades, maintenance, and implementation so you can focus on your core business.

2. Why choose a Hosted PBX?

Virtual PBX - a fully hosted and managed carrier class service that provides multimedia communications on a single converged platform.

A converged network - voice, video and data all on one network!

Linear helps your business migrate to VoIP gradually - without forklifting existing systems and incurring large capital costs. This seamless migration preserves your investments in existing telephone infrastructure.

3. How can we help your business?

Our solutions will improve employee productivity, efficiency and mobility – an advantage that delivers dramatic, real value for your business. With features and functionality no other service provider can match, we offer sound business value and no-hassle outsourcing. Customers enjoy the benefits of traditional telephony features and services, as well as:

- Video Calling – video communications without special rooms, complicated dialing plans, or expensive equipment
- Find me/Follow me – maximum flexibility to answer calls anytime and anywhere
- Meet-me Conferencing – instantly initiate a video or voice conference without prearranged conferencing facilities
- Personal and Group Directories – simple access to information for personal and business contacts
- Whiteboarding/co-browsing and Web push services – use multiple tools during a session to enhance the communication and collaboration between individuals, regardless of location.

4. How do we improve communications?

By allowing employees to interact with clients and colleagues on multiple devices, whether at home, in the office, or on the road, with Unified Communications. OneConnect's VoIP and multimedia technology provides users with tools to customize call routes, send Instant Messages, share documents, and access directories to call contacts with a mouse click in one environment with ease.

5. Where are the savings?

Based on industry research and estimates, businesses can expect to see a 15 to 30 percent savings on telephony and Internet connectivity costs. This is in addition to leveraging the ROI of computer equipment and LAN infrastructure. Savings can be significantly higher depending on long distance calling patterns.

6. Who is Linear partnered with?

Linear Technologies is partnered with OneConnect which is a subsidiary of Globalive Communications - the fastest growing global provider of niche telecom solutions based in Canada. OneConnect is also partnered with various internet and telecommunications providers in an effort to provide the best service possible to OneConnect customers.

7. What is OneConnect's relationship with Nortel Networks?

OneConnect is built on Nortel Network's world leading carrier-class technology. OneConnect utilizes Nortel's Multimedia Communication Server (MCS) 5200 to launch hosted IP telephony and multimedia applications.

8. How secure is the OneConnect/Nortel Networks technology?

OneConnect uses Nortel Networks Shasta 5000 Broadband Services Node (BSN) to provide centralized subscriber aggregation and management, secure IP services like firewalls, VPNs, the ability to individually allocate Internet access bandwidth, and other personalized services. The technology provides reliable, high fidelity voice and multimedia services that surpass industry-leading security and performance levels.

9. What is Nortel Networks' MCS 5200?

Nortel Networks MCS 5200, part of Nortel Networks Multimedia Communications Portfolio, is a carrier-grade, SIP-based multimedia and applications server. This is the main component of our ability to offer PBX functionality to clients without them having to purchase PBX systems.

10. How does 9-1-1 work with VoIP telephony systems?

VoIP 9-1-1 service has certain limitations relative to Enhanced 9-1-1 service that is available on most traditional telephone service. OneConnect routes all 9-1-1 calls to a dedicated 9-1-1 call centre. You must provide your location and call from within Canada.

11. If I have an existing network, do I need to replace it?

No. OneConnect provides customers with a flexible migration path to VoIP without forcing them to abandon their existing infrastructure. Our Network Engineers will analyze and make recommendations for your LAN to ensure both your voice and data are carried efficiently.