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IP Voice™ is an entry level offering, providing traditional telephony functionality. Its application is typically found on desks, in boardrooms, meeting rooms, cafeterias, lobbies, and courtesy areas. An analog, digital or IP telephone set is required. The feature set of the IP Voice solution includes:

- Direct Inward Dial Number
- Caller ID Block
- Call Hold
- Last Number Redial
- Call Mute
- Call Forward
- Speed Dialing
- Calling Number
- Extension Dialing

IP Office™ is a mid-level offering, providing traditional telephony functionality and an enhanced set of features. Its application is typically used for employees who need traditional phone services, and will benefit from having conference calling on demand and improved voicemail features, including Unified Messaging. An analog, digital or IP telephone set is required. The IP Office™ feature set includes all of the benefits of the IP Voice solution, in addition to these value-added features:

- Enhanced Voicemail
- 5 Way Ad Hoc Conferencing
- Call Waiting
- Callpark

IP Office™ Plus provides all of the productivity features of IP Office, but with the added value of Unified Messaging. Eliminate the need to check 2 or 3 voicemail boxes and gain the ability to save messages indefinitely to your hard drive, forward them as needed or delete them as you wish.

IP Enterprise™ is a fully featured offering aimed at multi-tasking employees, executives and mobile/road warrior/telecommuter employees. The IP Enterprise feature set includes all of the features of IP Voice and IP Office, plus:

- PC Client including:
 - Personal Agent
 - Click To Call
 - Collaboration Package
 - Call Logs
- File sharing & transfer
 - Call Contacts from Microsoft Outlook
- Web push
 - Preference Management
- Web co-browsing
- Find-Me/Follow-Me
- Presence and Directory